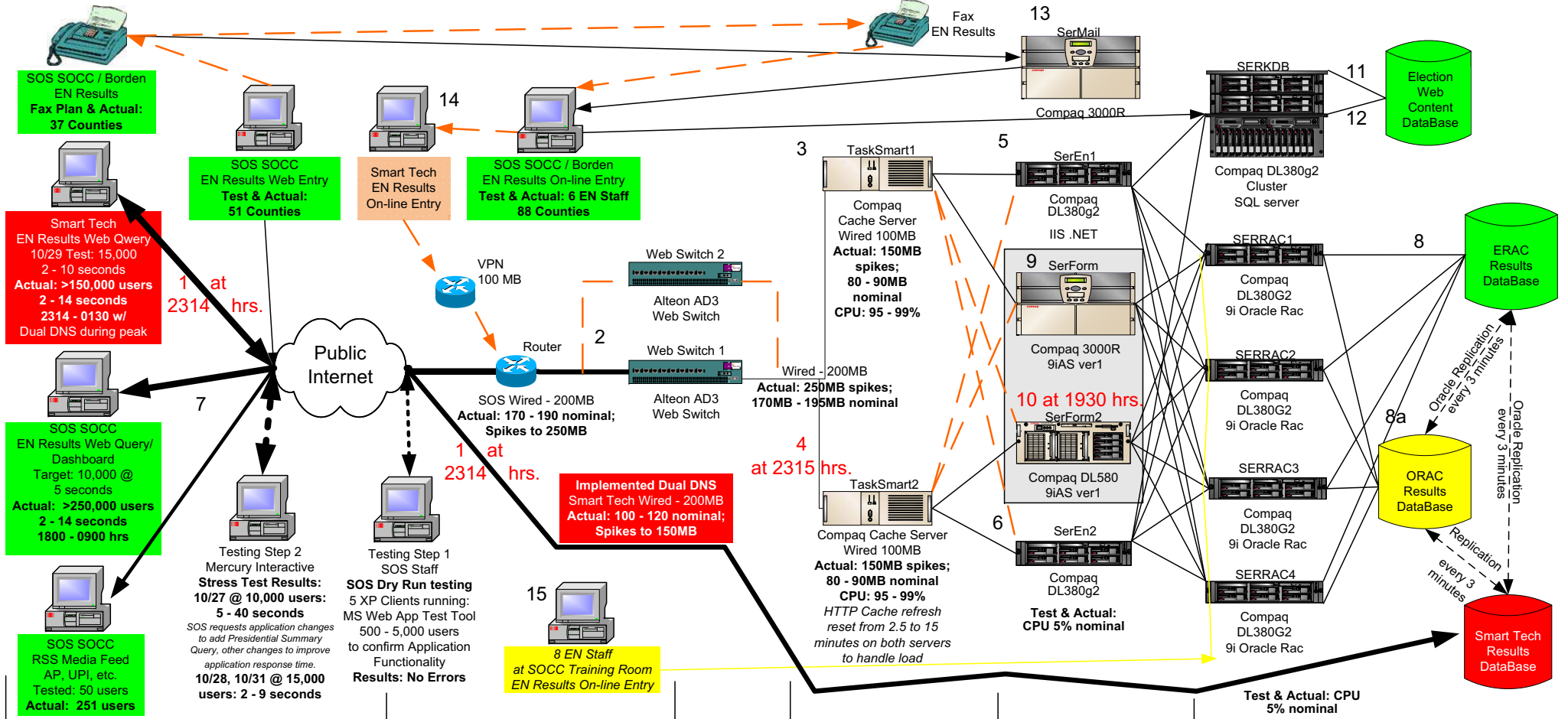


# SOS Election Production System Configuration for Web Results Entry, EN Staff Results Entry and Web Queries 11/02/04

Legend - **Normal Operations.** **Secondary Operations within SOS facilities.** **Hot site operations in event of normal and secondary site failures** **Hot stand-by with manual cutover requiring 1 - 10 minutes.** **Fail points with tested fail over plans are numbered.**  
**VJ Masson is primary, Alan Dillman is secondary, for technology issue escalation and resolution decisions.** Fail over plans used successfully on election night included **1, 4, 10.**



- GCR Ltd. - 10 Staff Results Web Query (EE, NetScape, Mac) Response Time Measures
- Gov Tech - Mike H. Results Web Query, RSS Feed Application Support
- Jeremy EN Results Web Entry by Counties App. & User Support
- Bryan, Carolyn Help Desk
- Moorthy EN Results On-line Entry by EN Staff
- Cliff Solar Winds Network, Bandwidth Monitor
- Cliff TaskSmart Performance Monitor
- Bob M, Terry Spotlight on Web Servers
- Bob M, Terry Spotlight on Oracle